#### 5-2. Steps to take in an emergency

## If a warning light turns on or a warning buzzer sounds...

Calmly perform the following actions if any of the warning lights turn on or flash. If a light turns on or flashes, but then turns off, this does not necessarily indicate a malfunction in the system.

## Stop the vehicle immediately. Continuing to drive the vehicle may be dangerous.

The following warning indicates a possible problem in the brake system. Immediately stop the vehicle in a safe place and contact your Lexus dealer.

Warning light	Warning light/Details	
	Brake system warning light (warning buzzer)*	
BRAKE (U.S.A.)	• Low brake fluid	
` '	<ul> <li>Malfunction in the brake system</li> </ul>	
(Canada)	This light also comes on when the parking brake is not	
(Canada)	released. If the light turns off after the parking brake is fully	
	released, the system is operating normally.	

<sup>\*:</sup> Parking brake engaged warning buzzer:

 $\rightarrow$ P. 444

## Stop the vehicle immediately.

The following warning indicates the possibility of damage to the vehicle that may lead to an accident. Immediately stop the vehicle in a safe place and contact your Lexus dealer.

Warning light	Warning light/Details	
= +	Charging system warning light Indicates a malfunction in the vehicle's charging system while the hybrid system is running.	

## Have the vehicle inspected by your Lexus dealer immediately.

Failing to investigate the cause of the following warnings may lead to the system operating abnormally and possibly cause an accident. Have the vehicle inspected by your Lexus dealer immediately.

Warning light	Warning light/Details	
CHECK (U.S.A.)	Malfunction indicator lamp  Malfunction in:  • The hybrid system;  • The electronic engine control system;	!
(Canada)	<ul> <li>The electronic throttle control system; or</li> <li>The transmission control system.</li> </ul>	441101111
*	<ul><li>SRS warning light</li><li>Malfunction in:</li><li>The SRS airbag system; or</li><li>The seat belt pretensioner system.</li></ul>	מביר מו וזכז

Warning light	Warning light/Details	
ABS (U.S.A.)	ABS warning light Malfunction in:	
(Canada)	<ul><li>The ABS; or</li><li>The brake assist system.</li></ul>	
	ECB*1/VSC warning light Malfunction in: • The electronically controlled brake system; or • The VSC.	
P/S	Electric power steering system warning light Malfunction in the EPS.	
PCS	Pre-collision system warning light (if equipped)  Malfunction in the pre-collision system.	

\*1: Electronically Controlled Brake System

## Have the malfunction repaired immediately.

After taking the specified steps to correct the suspected problem, check that the warning light turns off.

Warning light	Warning light/Details	Correction procedure
4	Open door warning light (warning buzzer)*2 A door or a trunk is not fully closed.	Check that all doors and the trunk are closed.
E	Low fuel level warning light Remaining fuel (Approximately 2.6 gal. [10 L, 2.2 Imp.gal.] or less)	Refuel the vehicle.

Warning light	Warning light/Details	Correction procedure
Å	Driver's seat belt reminder light (warning buzzer)*3 Warns the driver to fasten his/her seat belt.	Fasten the seat belt.
PASSENGER	Front passenger's seat belt reminder light (warning buzzer)*3 Warns the front passenger to fasten his/her seat belt.	Fasten the seat belt.
	Tire pressure warning light	
715	When the light comes on: Low tire inflation pressure.	Adjust the tire inflation pressure.
	When the light stays on after blinking for 1 minute: Malfunction in the tire pressure warning system.	Have the system checked by your Lexus dealer.
<b>A</b>	Master warning light A buzzer sounds and the warning light comes on and flashes to indicate that the master warning system has detected a malfunction.	Take appropriate action in accordance with the message displayed on the multi-information display.

<sup>\*2:</sup> Open door warning buzzer:

The driver's and front passenger's seat belts reminder sounds to alert the driver and front passenger that his or her seat belt is not fastened. The buzzer sounds intermittently for 10 seconds after the vehicle has reached a speed of at lest 12 mph (20 km/h). Then, if the seat belt is still unfastened, the buzzer will sound in a different tone for 20 more seconds.

<sup>→</sup>P. 443

 $<sup>^{\</sup>star 3}$ : Driver's and front passenger's seat belt reminder buzzer:

#### n If the malfunction indicator lamp comes on while driving

First check the following:

- 1 Is your vehicle low on gas?
  If it is, refuel the vehicle immediately.
- 1 Is the fuel tank cap loose? If it is, tighten it securely.

The light will go off after taking several driving trips.

If the light does not go off even after several trips, contact your Lexus dealer as soon as possible.

#### n Front passenger detection sensor and passenger seat belt reminder

- If luggage is placed on the front passenger seat, the front passenger detection sensor may cause the warning light to flash, even if a passenger is not sitting in the seat.
- 1 If a cushion is placed on the seat, the sensor may not detect a passenger, and the warning light may not operate properly.

#### n SRS warning light

This warning light system monitors the following:

- 1 The airbag sensor assembly
- Front airbag sensors
- 1 The curtain shield airbag sensors
- 1 The side and curtain shield airbag sensors
- 1 The occupant detection sensor
- 1 The seat belt buckle switches
- 1 The driver's seat position sensor
- 1 The inflators
- 1 The warning light
- 1 The interconnecting wiring and power sources

#### n When the tire pressure warning light comes on

Check the tire inflation pressure and adjust to the appropriate level. Pushing the tire pressure warning reset switch does not turn off the tire pressure warning light.

#### n The tire pressure warning light may turn on due to natural causes

The tire pressure warning light may turn on due to natural causes such as natural air leaks or tire inflation pressure changes caused by temperature. In this case, adjusting the tire inflation pressure will turn off the warning light.

## **A** CAUTION

#### n If the tire pressure warning light comes on

Be sure to observe the following precautions. Failure to do so could cause loss of vehicle control and result in death or serious injury.

- 1 Vehicles with run-flat tires:
  - Decelerate to the lowest appropriate speed as soon as possible. Do not drive over 55 mph (90 km/h).
  - · Check and adjust the tire inflation pressure immediately.
  - If the tire pressure warning light comes on even after tire inflation pressure adjustment, it is probable that you have a flat tire. Have the tire replaced by the nearest Lexus dealer.
  - Avoid abrupt maneuvering and braking. If the vehicle tires deteriorate, you could lose control of the steering wheel or the brakes.
- 1 Vehicles with standard tires:
  - Stop your vehicle in a safe place as soon as possible. Adjust the tire inflation pressure immediately.
  - If the tire pressure warning light comes on even after tire inflation pressure adjustment, it is probable that you have a flat tire. Check the tires. If the tire is flat, change to the spare tire and have the flat tire repaired by the nearest Lexus dealer.
  - Avoid abrupt maneuvering and braking. If the vehicle tires deteriorate, you
    could lose control of the steering wheel or the brakes.

## n If a blowout or sudden air leakage should occur

The tire pressure warning system may not activate immediately.

## 5-2. Steps to take in an emergency

## If a warning message is displayed

If a warning is shown on the multi-information display, stay calm and perform the following actions:



- Multi-information display
- 2 Master warning light

The master warning light also comes on or flashes in order to indicate that a message is currently being displayed on the multi-information display.

If any of the warning light turns on again after performing the following actions, contact your Lexus dealer.

## Stop the vehicle immediately.

A buzzer sounds and a warning message is shown on the multi-information display. The following warnings indicate the possibility of damage to the vehicle that may lead to an accident. Immediately stop the vehicle in a safe place and contact your Lexus dealer.

Warning message	Details
CHECK HYBRID SYSTEM	Malfunction in the hybrid system.
LOW OIL PRESSURE (Flashing)	Abnormal engine oil pressure.  The warning light may turn on if the engine oil pressure is too low.

## Have the vehicle inspected by your Lexus dealer immediately.

A buzzer sounds and a warning message is shown on the multi-information display. Failing to investigate the cause of the following warnings may lead to the system operating abnormally and possibly cause an accident. Have the vehicle inspected by your Lexus dealer immediately.

Warning message	Details	
CHECK HEADLIGHT	Malfunction in the automatic headlight leveling system.  Malfunction in the rear lights system.	
CHECK REARLAMP		
⊕ CHECK SYSTEM	Malfunction in the tire pressure warning system.  The tire pressure warning light will blink for 1 minute and then stay on.	

Warning message	Details	
CHECK S/T LOCK (Flashing)	Malfunction in the steering lock system.	
CHECK ACT.STABI.	Malfunction in the active stabilizer suspension system.	
CHECK PCS SYSTEM  PCS  (If equipped)	Malfunction in the PCS.	
CHECK SONAR (If equipped)	Intuitive parking assist malfunction.  The malfunctioning sensor is shown flashing on the display. (The illustration shows malfunctioning left front sensor.)	

Warning message	Details
CHECK CRUISE SYSTEM  CRUISE (Flashing)  (If equipped)	Malfunction in the radar cruise control system.  Stop the vehicle in a safe place. Switch the power switch to "OFF" and then to "IG-ON" mode again to reset the cruise control system.

#### n If the tire pressure warning system is inoperative

The tire pressure warning system may become inoperative in the following conditions:

(When the condition becomes normal, the system will work properly.)

- 1 If tires not equipped with tire pressure warning valves and transmitters are used.
- 1 If the ID code on the tire pressure warning valves and transmitters is not registered.
- 1 If electronic devices or facilities using similar radio wave frequencies are nearby.
- 1 If a radio set at similar frequencies is in use in the vehicle.
- 1 If a window tint that affects the radio wave signals is installed.
- 1 If the tire pressure warning select switch is set to a different tire setting.
- 1 If there is a lot of snow or ice on the vehicle, in particular around the wheels or wheel housings.
- 1 If non-genuine Lexus wheels are used.
- 1 If tire chains are used.
- 1 If the tire inflation pressure is 73 psi (500 kPa,  $5.1 \, \text{kgf/cm}^2$  or bar) or higher.
- ${f n}$  If the tire pressure warning light comes on after blinking for 1 minute frequently

If the tire pressure warning light comes on after blinking for 1 minute frequently when the power switch is turned to "IG-ON" mode, have it checked by your Lexus dealer.



#### **NOTICE**

## n Precaution when installing a different tire

When a tire of a different specification or maker is installed, the tire pressure warning system may not operate properly.

## Have the vehicle inspected by your Lexus dealer immediately.

Failing to investigate the cause of the following warning may lead to the system operating abnormally and possibly cause an accident. Have the vehicle inspected by your Lexus dealer immediately.

Warning message	Details	
CHECK VSC CHECK ECB	$\label{eq:main_main_start} \begin{split} & \text{Malfunction in the TRAC, VSC or hill-start assist control system.} \\ & \text{In some cases, only "CHECK VSC" or "CHECK ECB*" is displayed.} \end{split}$	
CHECK VSC CHECK ECB  (1)  ABS (U.S.A)  (ABS) (Canada)	Malfunction in the ABS or BA. In some cases, only "CHECK VSC" or "CHECK ECB <sup>*</sup> " is displayed.	
CHECK VGRS	Malfunction in the VGRS	
(Steering guide symbol and arrows are flashing)	The steering sensor cable is broken and signals cannot be received.	

<sup>\*:</sup> Electronically Controlled Brake System

## Have the malfunction repaired immediately.

A buzzer sounds and a warning message is shown on the multi-information display. After taking the specified steps to correct the suspected problem, check that the warning message turns off.

Warning message	Details	Correction procedure
RIGHT REAR DOOR RIGHT REAR DOOR REAR DOOR	One or more of the doors is not fully closed.  The system also indicates which doors are not fully closed.  flashes and a buzzer sounds to indicate that one or more of the doors is not fully closed (with the vehicle having reached a speed of 3 mph [5 km/h]).	Make sure that all of the doors are closed.
HOOD OPEN	The hood is not fully closed.  flashes and a buzzer sounds to indicate that hood is not fully closed (with the vehicle having reached a speed of 3 mph [5 km/h]).	Close the hood.

Warning message	Details	Correction procedure
TRUNK DPEN	The trunk is not fully closed.  flashes and a buzzer sounds to indicate that trunk is not fully closed (with the vehicle having reached a speed of 3 mph [5 km/h]).	Close the trunk.
MOONROOF OPEN (Flashing)	The moon roof is not fully closed (with the power switch "OFF" and the driver's door opened).	Close the moon roof.
PARK BRAKE  (Flashing)	The parking brake is still engaged (with the vehicle having reached a speed of more than 3 mph [5 km/h]).	Release the parking brake.
LOW WASHER FLUID	The washer fluid level is low.	Add washer fluid.
HYBRID SYSTEM OVER HEAT	The hybrid system has overheated.	Stop and check. (→P. 475)

Warning message	Details	Correction procedure	
LOW ENGINE OIL LEVEL	The engine oil level is low.	Check the engine oil level, and add if necessary.	
	The engine oil is scheduled to be changed.		
OIL MAINT REQD SOON (U.S.A. only)	Comes on approximately 4500 miles (7200 km) after the engine oil is changed. (The indicator will not work properly unless the oil maintenance data has been reset).	Check the engine oil, and change if necessary.	
	The engine oil should be changed.		
OIL MAINT REQD (U.S.A. only)	Comes on approximately 5000 miles (8000 km) after the engine oil is changed (and the oil maintenance data has been reset).	Check and change the engine oil.	

Warning message	Details	Correction procedure
□ LOW TIRE  (!)	Low tire inflation pressure.	Check the tire inflation pressure, and adjust to the appropriate level.
PCS NOT AVAILABLE NOW  PCS (Flashing)  (If equipped)	The PCS is not currently functional.	Clean the grille and the sensor.  This message appears when the pre-collision system is hot. In this case, wait until the system cools down.
CLEAN SONAR (If equipped)	Intuitive parking assist is dirty or covered with ice. (The illustration shows something on the left front sensor.)	Clean the sensor.
CLEAN RADAR SENSOR  CRUISE (Flashing)  (If equipped)	The radar cruise control sensor is dirty or covered with ice.	Clean the sensor.

Warning message	Details	Correction procedure
CRUISE NOT AVAILABLE  CRUISE (Flashing)  (If equipped)	The radar cruise control system is unable to judge vehicle-to-vehicle distance.	<ul> <li>Switch the mode select to either the normal or power mode.</li> <li>If the windshield wipers are on, turn them off or set them to either the intermittent or the slow mode.</li> </ul>
(Flashing) (If equipped)	Your vehicle is nearing the vehicle ahead (in radar cruise mode).	Slow the vehicle by applying the brakes.
WARMING UP MAXIMUM VEHICLE SPEED BOMPH	The vehicle is unable to drive over 60 mph (or 120 km/h) until the transmission warms up.	Wait until the transmission warms up.
LOW TRACTION BATTELY STOP THE VEHICLE, SHIFT TO P RANGE	The hybrid battery (traction battery) is low.	Stop the vehicle and shift the shift lever to "P".
STOP THE VEHICLE. SHIFT TO P RANGE  (Flashing)	The gasoline engine can- not operate or the shift lever is in "N" for a long time.	Stop the vehicle and shift the shift lever to "P".

Warning message	Details	Correction procedure
SHIFT TO P RANGE WHEN STARTING  (Flashing)	The transmission is out of "P" when attempting to start the hybrid system.	Shift the shift lever to "P" before pressing the power switch.

#### n After changing the engine oil (U.S.A. only)

Make sure to reset the oil maintenance data.  $(\rightarrow P. 366)$ 

#### n Warning light display in radar cruise mode

In the following cases, the warning light may not be displayed even if vehicle-to-vehicle distance closes.

- 1 When your vehicle and the vehicle ahead are traveling at the same speed or the vehicle ahead is traveling more quickly than your vehicle
- 1 When the vehicle ahead is traveling at a very low speed
- 1 Immediately after cruise control speed is set
- 1 At the instant the accelerator pedal is depressed

## **A** CAUTION

#### n Maintenance of the tires

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label (tire and load information label). (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label [tire and load information label], you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS-tire pressure warning system) that illuminates a low tire pressure telltale (tire pressure warning light) when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale (tire pressure warning light) illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly underinflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS (tire pressure warning system) is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale (tire pressure warning light).

Your vehicle has also been equipped with a TPMS (tire pressure warning system) malfunction indicator to indicate when the system is not operating properly. The TPMS (tire pressure warning system) malfunction indicator is combined with the low tire pressure telltale (tire pressure warning light). When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists. When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended.

TPMS (tire pressure warning system) malfunction may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS (tire pressure warning system) from functioning properly. Always check the TPMS (tire pressure warning system) malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement and alternate tires and wheels allow the TPMS (tire pressure warning system) to continue to function properly.

## Messages displayed when refueling

The following messages are displayed after the fuel lid opener is pressed. If the messages do not change or are displayed continuously, have the vehicle checked by your Lexus dealer.

Message	Details
PLEASE WAIT	Preparing the vehicle for refueling. Wait a moment.
REFUEL READY	You may commence refueling. Finish refueling within 30 minutes.
CLOSE FUEL LID	Close the fuel lid.

## Other messages

If the following message is displayed, take appropriate action and confirm that the message has disappeared.

Message	Details
SHIFT TO P RANGE WHEN PARKING  (Flashing)	The driver's door is opened when the transmission is out of "P" with the hybrid system on.  Shift the shift lever to "P".
(If equipped)	Calibrate the neutral position of the steering wheel. $(\rightarrow P. 151)$

## Have the malfunction repaired immediately.

After taking the specified steps to correct the suspected problem, check that the warning massage and light turn off.

Interior buzzer	Exterior buzzer	Warning message	Details	Correction procedure
Once	_	KEY IS NOT DETECTED  (Comes on for 8 seconds.)  (Flashing)	The electronic key is not detected when attempting to start the hybrid system.	Confirm the location of the electronic key.
Once	3 times	KEY IS NOT DETECTED  (Flashing)	An open door other than the driver's door is closed while the electronic key is outside the detection range and the power switch is in "ACC" or "IG-ON" mode.	Confirm the location of the electronic key.

Interior buzzer	Exterior buzzer	Warning message	Details	Correction procedure
Once	3 times	KEY IS NOT DETECTED  (Flashing)	An open door other than the driver's door is closed while the electronic key is outside the detection range and the power switch is in "ACC" or "IG-ON" mode with the shift lever in "P".	Turn the power switch "OFF" or confirm the location of the electronic key.
Continuous	Continuous	SHIFT TO P RANGE  KEY IS NOT DETECTED  (Displayed alternately)  (Flashing)	An open door other than the driver's door is closed while the electronic key is outside the detection range and the power switch is in "ACC" or "IG-ON" mode with the shift lever not in "P".	<ul> <li>Shift the shift lever to "P".</li> <li>Confirm the location of the electronic key.</li> </ul>
Once	_	LOW KEY BATTERY (Flashing)	The electronic key battery is low.	Replace the battery. (→P. 393)

Interior buzzer	Exterior buzzer	Warning message	Details	Correction procedure
_	_	WHEN STARTING, DEPRESS THE BRAKE PEDAL	An open door has been closed and the power switch has been turned twice to the "ACC" mode from "OFF" mode.	Press the power switch while applying the brakes.
_	_	S/T IS NOT UNLOCKED  (Flashing)	The steering lock has not released within 3 seconds of pressing the power switch. The power switch indi- cator will flash green for 15 sec- onds.	Press the power switch again while turning the steering wheel with the brake pedal depressed.

5

## If you have a flat tire (Vehicles with run-flat tires)

Take your vehicle to the nearest Lexus dealer or authorized tire dealer as soon as possible.

n Run-flat tires (A "RFT" or "DSST" mark is molded on the sidewall)



You can continue driving a vehicle with run-flat tires even if any tire goes flat.

It is able to run for a maximum of 100 miles (160 km) at a speed below 55 mph (90 km/h) after the tire pressure warning light comes on.  $(\rightarrow P.433)$ 

- n In some condition (such as at high temperatures)
  - You can not continue driving for up to 100 miles (160 km).
- n If you cannot distinguish between the standard tires and run-flat tires Consult your Lexus dealer.
- n For the detailed information on run-flat tires

  See the tire warranty book.

## **⚠** NOTICE

- n When replacing the tires
  - 1 Have the tires replaced by the nearest Lexus dealer or authorized tire dealer. The tire pressure warning valves and transmitters will be affected by the installation or removal of tires.
  - 1 Replace the grommets for the tire pressure warning valves and transmitters as well.
- $\, n \,$  To avoid damaging the tire pressure warning valves and transmitters

Do not use liquid sealants on flat tires.

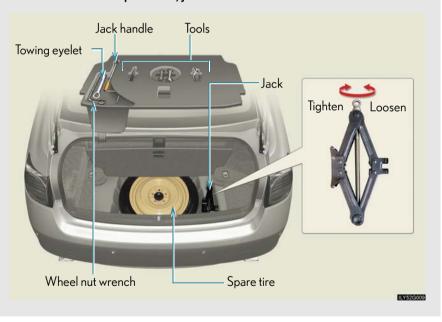
## 5-2. Steps to take in an emergency

## If you have a flat tire (Vehicles with standard tires)

## Remove the flat tire and replace it with the spare provided.

#### n Before jacking up the vehicle

- 1 Stop the vehicle on a hard, flat surface.
- 1 Set the parking brake.
- 1 Shift the shift lever to "P".
- 1 Stop the hybrid system.
- 1 Turn on the emergency flashers.
- n Location of the spare tire, jack and tools



## n Compact spare tire

The compact tire saves space in your luggage compartment, and its lighter weight helps to enhance fuel economy and permits easier installation in case of a flat tire.



The compact spare tire is designed for temporary emergency use only.

#### n The compact spare tire

- 1 The compact spare tire is identified by the label "TEMPORARY USE ONLY" on the tire sidewall.
  - Use the compact spare tire temporarily only in an emergency.
- 1 Make sure to check the tire inflation pressure of the compact spare tire.  $(\rightarrow P.487)$

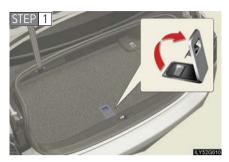
#### n Tread life

The compact spare tire can be used many times, if necessary. It has tread life of up to 3000 miles (4800 km) depending on road conditions and your driving habits. When tread wear indicators appear on the tire, replace the tire.  $(\rightarrow P.375)$ 

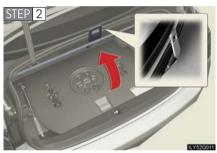
## n When using the compact spare tire

As the spare tire is not equipped with the tire pressure warning valve and transmitter, low inflation pressure of the spare tire will not be warned. Also, if you replace the compact spare tire after the tire pressure warning light comes on, the light remains on.

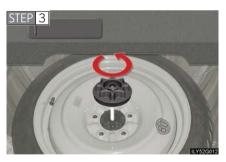
## Taking out the spare tire



Lift up the hook of the panel on the trunk floor.

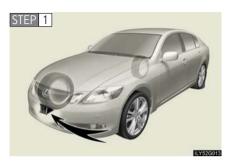


Secure the panel using the hook provided.



Loosen the center fastener that secures the spare tire.

## Replacing a flat tire

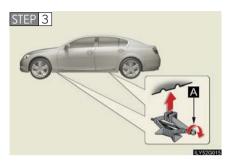


Chock the tires.

Flat tire		Wheel chock positions
Front	Left-hand side	Behind the rear right-hand side tire
TTOTIL	Right-hand side	Behind the rear left-hand side tire
D	Left-hand side	In front of the front right-hand side tire
Rear	Right-hand side	In front of the front left-hand side tire



Slightly loosen the wheel nuts (one turn).



Turn the tire jack portion "A" by hand until the notch of the jack is in contact with the jack point.



Raise the vehicle until the tire is slightly raised off the ground.



Remove all the wheel nuts and the tire.

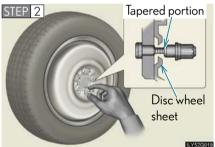
When resting the tire on the ground, place the tire so that the wheel design faces up to avoid scratching the wheel surface.

## Installing the spare tire



Remove any dirt or foreign matter from the wheel contact surface.

If foreign matter is on the wheel contact surface, the wheel nuts may loosen while the vehicle is in motion, and the tire may come off the vehicle.

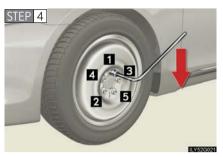


Install the spare tire and loosely tighten each nut by hand to approximately the same amount.

Tighten the wheel nuts until the tapered portion comes into loose contact with the disc wheel sheet.



Lower the vehicle.



Firmly tighten each nut two or three times in the order shown in the illustration.

Tightening torque: 76 ft•lbf (103 N•m, 10.5 kgf•m)

STEP 5 Stow the flat tire, tire jack and all tools.

#### ${\it n}\,$ If you have a flat rear tire on a road covered with snow or ice

Install the compact spare tire on the front of the vehicle. Perform the following steps and fit tire chains to the rear tires.

- STEP 1 Replace a front tire with the compact spare tire.
- Replace the flat rear tire with the tire removed from the front of the vehicle.
- STEP 3 Fit tire chains to the rear tires.

#### n After completing the tire change

The tire pressure warning system must be reset.  $(\rightarrow P. 377)$ 

## **A** CAUTION

#### n Using the tire jack

Improper use of the tire jack may lead to death or injuries due to the vehicle suddenly falling off the jack.

- 1 Do not use the tire jack for any purpose other than replacing tires or installing and removing tire chains.
- 1 Only use the tire jack that comes with this vehicle for replacing a flat tire. Do not use it on other vehicles, and do not use other tire jacks for replacing tires on this vehicle.
- 1 Always check that the tire jack is securely set to the jack point.
- 1 Do not raise the vehicle while someone is in it.
- 1 When raising the vehicle, do not put an object on or under the jack.
- 1 Do not raise the vehicle to a height greater than that required to replace the tire.
- 1 Use a jack stand if it is necessary to get under the vehicle.
- 1 Do not put any part of your body under the vehicle supported by a jack.
- 1 Do not start or run the hybrid system while your vehicle is supported by the jack. Take particular care when lowering the vehicle to ensure that no one working on or near the vehicle may be injured.

## n Replacing a flat tire

Observe the following precautions to reduce the risk of injury.

- 1 Never use oil or grease on the wheel bolts or wheel nuts. The oil or grease can cause the wheel nuts to loosen, causing a serious accident. Remove any oil or grease on the wheel bolts or wheel nuts.
- 1 Have the wheel nuts tightened with a torque wrench to 76 ft\*lbf (103 N\*m, 10.5 kgf·m) as soon as possible after changing wheels. Failure to follow these precautions could cause the nuts to loosen and the wheels may fall off, which could lead to an accident causing death or serious injury.

## **A** CAUTION

#### n When using the spare tire

- 1 Remember that your spare tire is specifically designed for use with your vehicle. Do not use your spare tire on another vehicle.
- 1 Do not use two spare tires simultaneously.
- 1 Replace the spare tire with a standard tire as soon as possible.
- 1 Avoid sudden acceleration, deceleration and braking, as well as sharp cornering.

## n Speed limit when using the compact spare tire

Do not drive at speeds in excess of 50 mph (80 km/h) when a compact spare tire is installed on the vehicle.

The compact spare tire is not designed for driving at high speeds. Failing to observe this precaution may lead to an accident.

## M NO

## NOTICE

#### n Do not drive the vehicle with a flat tire

Do not continue driving with a flat tire.

Driving even a short distance with a flat tire can damage the tire and the wheel beyond repair.

# n Be careful when driving over bumps with the compact spare tire installed on the vehicle

The vehicle becomes lower when driving with the compact spare tire compared to when driving with standard tires. Be careful when driving over uneven road surfaces.

#### n Driving with tire chains and the compact spare tire

Do not fit tire chains to the compact spare tire.

Tire chains may damage the vehicle body and adversely affect driving performance.

#### n When replacing the tires

- 1 When removing or fitting the wheels, tires or the tire pressure warning valve and transmitter, contact your Lexus dealer as the tire pressure warning valve and transmitter may be damaged if not handled correctly.
- 1 Replace the grommets for the tire pressure warning valves and transmitters as well.

## $\, { m n} \,$ To avoid damaging the tire pressure warning valves and transmitters

Do not use liquid sealants on flat tires.

#### 5-2. Steps to take in an emergency

## If the hybrid system will not start

If the hybrid system will not start even though correct starting procedures are being followed ( $\rightarrow$ P. 101), consider each of the following points.

n The hybrid system will not start even if you are carrying the correct electronic key

One of the following may be the cause of the problem.

- 1 The electronic key battery may be discharged.  $(\rightarrow P. 18)$
- 1 There may not be sufficient fuel in the vehicle's tank. Add fuel to the vehicle.
- 1 There may be a malfunction in the steering lock system.
- There may be a malfunction in the hybrid vehicle immobilizer system.
   (→P. 62)
- n The interior lights and headlights are dim, or the horn does not sound or sounds at a low volume

One of the following may be the cause of the problem.

- 1 The 12 volt battery may be discharged.  $(\rightarrow P. 471)$
- 1 The 12 volt battery terminal connections may be loose or corroded.
- n The interior lights and headlights do not turn on, or the horn does not sound

One of the following may be the cause of the problem.

- 1 One or both of the 12 volt battery terminals may be disconnected.
- 1 The 12 volt battery may be discharged.  $(\rightarrow P. 471)$

Contact your Lexus dealer if the problem cannot be repaired, or if repair procedures are unknown.

# If the shift lever cannot be shifted from P

If the shift lever cannot be shifted with your foot on the brake, there may be a problem with the shift lock system (a system to prevent accidental operation of the shift lever). Have the vehicle inspected by your Lexus dealer immediately.

The following steps may be used as an emergency measure to ensure that the shift lever can be shifted.

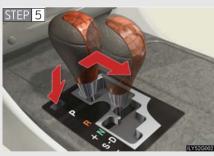
STEP 1 Set the parking brake.

STEP 2 Turn the power switch to the "ACC" mode.

STEP 3 Depress the brake pedal.



Pry the cover up with a flathead screwdriver or equivalent.



Press the shift lock override button.

The shift lever can be shifted while the button is pressed.

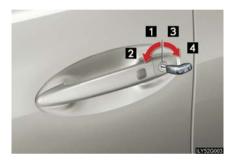
# 5-2. Steps to take in an emergency If you lose your keys

New genuine Lexus keys can be made and programmed to your vehicle by your Lexus dealer, using one of the other keys or the key number stamped on your key number plate.

If the electronic key battery is discharged, the doors and trunk can be opened by the mechanical key. The hybrid system can be still started by following the procedure.

#### Locking and unlocking the doors, unlocking the trunk and key linked functions

#### ▶ Doors



Using the mechanical key in order to perform the following operations:

- Locks all doors
- Closes the windows/moon roof (turn and hold)
- 3 Unlocks the door

Turning the key rearward unlocks the driver's door. Turning the key once again unlocks the other doors.

4 Opens the windows/moon roof (turn and hold)

► Trunk



Turn the mechanical key clockwise to open.

### Starting the hybrid system

STEP 1 Put the shift lever in "P" and apply the brakes.



Hold the electronic key close to the power switch (within 0.4 in. [10 mm]). Make sure that the button side of the key is facing away from the power switch.

An alarm will sound to indicate that the start function cannot detect the key with the depleted battery if any of the doors will be opened and closed while this operation.

Press the power switch within 5 seconds after the buzzer sounds, keeping the brake pedal depressed.

If the hybrid system still cannot be started, contact your Lexus dealer.

#### n Replacing the key battery

As this procedure is the temporary measure, it is recommended that the electronic key battery be replaced immediately.  $(\rightarrow P. 393)$ 

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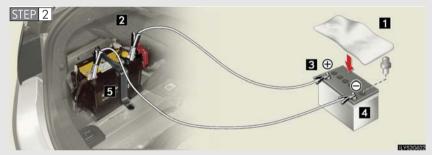
# If the 12 volt battery is discharged

The following procedures may be used to start the hybrid system if the 12 volt battery is discharged.

You can call your Lexus dealer, Roadside Assistance or Lexus Customer Service.

If you have a set of jumper (or booster) cables and a second vehicle with a 12 volt battery, you can jump start your Lexus following the steps below.

STEP 1 Open the trunk using the mechanical key.  $(\rightarrow P. 469)$ 



Connecting the jumper cables.

- If required, remove all vent plugs from the booster battery. Lay a cloth over the open vents on the booster battery. (This helps reduce the explosion hazard, personal injuries and burns.)
- Positive (+) battery terminal on your vehicle.
- Positive (+) battery terminal on the second vehicle.
- A Negative (-) battery terminal on the second vehicle.
- Negative (-) battery terminal or your vehicle.
- Start the engine of the second vehicle. Increase the engine speed slightly and maintain at that level for approximately 5 minutes to recharge the 12 volt battery of your vehicle.

STEP 4 Open and close any of the doors with the power switch "OFF".

- Maintain the engine speed on the second vehicle and turn the power switch to the "IG-ON" mode, then start the vehicle's hybrid system.
- Make sure the "READY" light comes on. If the light does not come on, contact your Lexus dealer.
- Once the vehicle's hybrid system has started, remove the jumper cables in the exact reverse order in which they were connected.

Once the hybrid system starts, have the vehicle checked at your Lexus dealer as soon as possible.

#### n To prevent 12 volt battery discharge

- 1 Turn off the headlights and the audio system while the hybrid system is off.
- 1 Turn off any unnecessary electrical components when the vehicle is running at a low speed for an extended period, such as in heavy traffic, etc.

#### ${\rm n}\,$ When the 12 volt battery is removed or discharged

The hybrid system may not start.  $(\rightarrow P. 372)$ 

Also, the following systems must be initialized.

- 1 Power windows ( $\rightarrow$ P. 53)
- 1 Moon roof  $(\rightarrow P. 56)$
- 1 Variable gear ratio steering ( $\rightarrow$ P. 151)
- 1 Tire pressure warning system ( $\rightarrow$ P. 377)
- 1 Intuitive parking assist  $(\rightarrow P. 151)$

#### **CAUTION**

#### n Avoiding battery fires or explosions

Observe the following precautions to prevent accidentally igniting the flammable gas that may be emitted from the battery.

- 1 Make sure the jumper cable is connected to the correct terminal and that it is not unintentionally in contact with any part other than the intended terminal.
- 1 Do not allow the jumper cables to come into contact with the "+" and "-" terminals
- 1 Do not allow open flame or use matches, cigarette lighters or smoke near the batterv.

#### n Battery precautions

The battery contains poisonous and corrosive acidic electrolyte, while related parts contain lead and lead compounds. Observe the following precautions when handling the battery:

- 1 When working with the battery, always wear safety glasses and take care not to allow any battery fluids (acid) to come into contact with skin, clothing or the vehicle body.
- 1 Do not lean over the battery.
- 1 If the battery fluid comes into contact with the skin or eyes, immediately wash the affected area with water and seek medical attention.
  - Place a wet sponge or cloth over the affected area until medical attention can be received.
- 1 Always wash your hands after handling the battery support, terminals, and other battery-related parts.
- 1 Do not allow children near the battery.

# **⚠** NOTICE

#### n To prevent damaging the vehicle

Hybrid vehicles cannot be push-started.

#### n When handling jumper cables

Be careful that the jumper cables do not become tangled in the cooling fan or any of the belts when connecting or disconnecting them.

#### n Electric motor (traction motor) and inverter

If the message "HYBRID SYSTEM OVERHEAT" is displayed on the multi-information display.

#### n Gasoline engine

If the needle of the engine coolant temperature gauge enters the red zone, the gasoline engine has probably overheated.

#### Observe the following steps:

STEP 1 Stop the vehicle in a safe place and turn off the automatic air conditioning system.

STEP 2 Check to see if steam is coming out from under the hood.

If you see steam:

Stop the hybrid system and carefully lift the hood.

If you do not see steam:

Leave the hybrid system running and carefully lift the hood.

STEP 3 Remove the engine compartment cover.  $(\rightarrow P. 362)$ 

STEP 4 Check to see if the cooling fan is operating.

If the fan is operating:

Wait until the engine coolant temperature gauge begins to fall and then stop the hybrid system.

If the fan is not operating:

Stop the hybrid system immediately and call your local Lexus dealer.



After the hybrid system has cooled down sufficiently, check the coolant level and inspect the radiator core (radiator) for any leaks.



Add coolant if required.

Water can be used in an emergency measure if coolant is unavailable.  $(\rightarrow P. 484)$ 

Have the vehicle checked at your nearest Lexus dealer as soon as possible

#### n Overheating

In the following situations, your vehicle may be overheating.

- 1 The message "HYBRID SYSTEM OVERHEAT" is displayed on the multi-information display.
- 1 The engine coolant temperature gauge enters the red zone or a loss of power is experienced.
- 1 Steam is coming from under the hood.



#### **A** CAUTION

#### n To prevent an accident or injury when inspecting under the hood of your vehicle

- 1 Keep hands and clothing away from the fan and engine drive belt while the hybrid system is running.
- 1 Do not loosen the radiator cap while the hybrid system and radiator are hot. Serious injury, such as burns, may result from hot coolant and steam released under pressure.



# NOTICE

#### n When adding coolant

Wait until the hybrid system has cooled down before adding coolant.

When adding coolant, do so slowly. Adding cool coolant to a hot hybrid system too quickly can cause damage to the hybrid system.

#### 5-2. Steps to take in an emergency

#### If the vehicle becomes stuck

Carry out the following procedures if the tires spin or the vehicle becomes stuck in mud, dirt, or snow.

- STEP 1 Stop the hybrid system. Set the parking brake and shift the shift lever in "P".
- STEP 2 Remove the mud, snow, or sand from around the stuck tire.
- STEP 3 Place wood, stones or some other material to help provide traction under the tires.
- STEP 4 Restart the hybrid system.
- STEP 5 Turn off TRAC.  $(\rightarrow P. 164)$
- STEP 6 Carefully apply the accelerator to free the vehicle.

# **A** CAUTION

#### Mhen attempting to free a stuck vehicle

If you choose to rock the vehicle back and forth to free it, make sure the surrounding area is clear, to avoid striking other vehicles, objects or persons. The vehicle may also lunge forward or lunge back suddenly as it becomes free. Use extreme caution.

#### n When shifting the shift lever

Be careful not to shift the shift lever with the accelerator pedal depressed. This may lead to unexpected rapid acceleration of the vehicle that may cause an accident and result in death or serious injury.

# **⚠** NOTICE

#### n To avoid damaging the transmission and other components

- 1 Avoid spinning the wheels and racing the hybrid system.
- 1 If the vehicle remains stuck after trying these procedures, the vehicle may require towing to be freed.